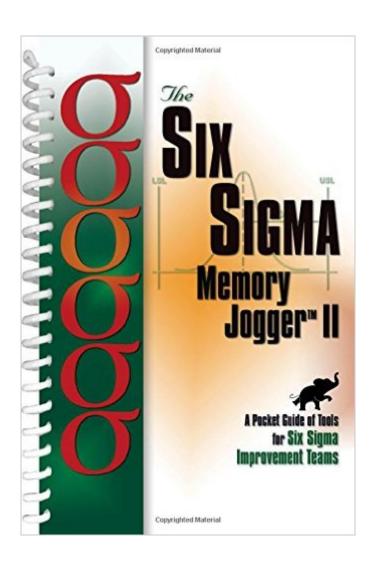
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Six Sigma Memory Jogger II: A Pocket Guide





Synopsis

The Six Sigma Memory Jogger II is the indispensable training and performance support resource for Six Sigma Project team members. Beginning with an overview and introduction to Six Sigma concepts, primary terminology, and the basics of the DMAIC method, this valuable pocket guide presents forty-eight Six Sigma tools, including the CTQ, (Critical to Quality)Tree, FMEA (Failure Mode and Effects Analysis), Kano Model, MSA Measurement Systems Analysis, process sigma, regression, SIPOC (Suppliers, Inputs, Process, Outputs and Customers), VOC (Voice of the Customer) Data Collection System and the y=f(x) formula.

Book Information

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Business & Money > Management & Leadership > Quality Control & Management > Total Quality

Management #216 in Books > Business & Money > Management & Leadership > Quality Control

& Management > Quality Control

Customer Reviews

This is an excellent quick reference book for both the beginner at Six Sigma and the expert. It is more helpful at the Green Belt level than the Black Belt Memory Jogger

with 1 year experience in process engineering. It's good for beginner in six sigma, you still need some industrial experience to really master it. Follow's recommendation to buy its complementary-six sigma black belt

Great summary. Good quick tips. Easy to use. Will last a long time and I always give copies to our

new team members.

Unfortunately, my arms are getting a little short for my eyes and the print would strain the eyes of a hawk. Those who are in their 50's will understand this comment. That said, this little book packs quite a bit of good information into a very compact space. The cover indicates the book is for Six Sigma Improvement Teams. I purchased this for my own use, but there would be great benefit in giving this to team members who are just learning Six Sigma. Truely a great reference. I wish I had purchased the Kindle version which actually would have been less expensive.

No page numbers is so confusing. It takes a lot of time looking for what you need to read, especially if uou are reading for school. This is a problem

I'm preparing myself for green belt - book is useful, all needed terms are explained in short way, can be taken everywhere because of small size.

Great to help you remember all of the tools for Six Sigma. Helpful as a book to teach people six sigmal would recommend this book

Small pocket guide. Very handy. Easy to carry. This is a great book to keep in my bag to reference.

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